

# *CHARTER – Brussels Greeters*

Brussels Greeters is an associative movement providing an alternative form of tourism. Its intention is to enable authentic meetings between Brussels' visitors and inhabitants. It is based on the principle of mutual respect, with an emphasis on hospitality, accessibility and multicultural exchange. It fosters the discovery of Brussels region, through the eyes, habits and knowledge of the inhabitants, who, for a few hours, become volunteer hosts.

## *Article 1. Greeters*

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The Greeters network is based on the work of volunteer hosts. Living in Brussels, they come from all backgrounds. Speaking different languages or not, they have a true passion for Brussels, which they have a strong desire to share through hospitable way. As part of its activities as Greeters, the volunteer is covered by liability insurance (RC) underwritten by visit.brussels.

## *Article 2. Visitors*

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All visitors to Brussels are catered for: whether alone, with a family or a group of friends, young or elderly, people of reduced mobility.... The number of visitors per greeting is however limited to six. What they have in common: the desire to discover Brussels region through the eyes of its inhabitants, to exchange, to share and to live a personalized greeting. They are responsible for their own expenses- for example drinks or travelling expenses in the city. Visitors should not give any remuneration or tips to the Greeter under any circumstances.

## *Article 3. Meetings*

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Meetings are booked via the website ([www.brusselsgreeters.be](http://www.brusselsgreeters.be)) and take place off the beaten track. They are not guided tours such as tour of the city, museums or exhibitions. They last 2 to 4 hours maximum.

A timetable is established according to the request of the visitors and the availability of the Greeters, every day of the week (including weekends), from 8am until 10pm. The use of public transportation, bikes and walking is favoured.

## *Article 4. Greeters network*

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Greeters are volunteers but the Greeters organisation is a professional one under the umbrella of the activities of association visit.brussels. Subscriptions should be sent at least two weeks prior your arrival in Brussels. Visitors are invited to fill in a questionnaire of satisfaction after their greeting. The network is not pursuing a commercial aim and is supported by public institutions and private sponsors. It is developed in harmony and collaboration with touristic operators.

All meetings are held under the full and entire responsibility of each participant: Greeters and visitors. With their subscription, the latter acknowledge they have read and accepted conditions of participation.

Under no circumstances can the association visit.brussels be considered responsible for any incident or accident. visit.brussels will not to disclose the address and telephone number or any other information about visitors and greeters without their consent.